



## Community Health Center of Southeast Kansas

### Community Health Center of Southeast Kansas, Inc. (CHC/SEK) Patient Rights and Responsibilities

#### **Patient Rights: Patients can expect -**

- To be treated with human dignity and respect;
- A safe, sanitary environment that promotes privacy and dignity that is free from abuse, neglect, exploitation and restraint or seclusion of any form used as a means of coercion, discipline, convenience or retaliation;
- Treatment services free of discrimination based on race, religion, ethnic origin, national origin, evidence of insurability, sexual orientation, age, disability, medical condition, or ability to pay for services;
- To be treated in the least restrictive environment and manner consistent with the patient's legal status and patient's clinical condition, and which preserves the patient's safety and the safety of other patients and CHC/SEK staff;
- To receive communication in a language the patient can understand;
- To receive information and education that is easily understood regarding their medical/dental/psychiatric condition, expected outcomes, treatment options, and prescribed medications, including side effects, risks, and benefits. Patients in addiction treatment shall be informed if medication compliance is a condition of treatment and discharge plans for medications;
- To confidential, private communication including telephone calls, letters, and personal visits with the patient's provider, attorney, clergy, applicable/appropriate state or federal agencies (e.g. Department of Social and Rehabilitation Services), or other individuals, unless restriction of such communication is clinically indicated and documented in the electronic medical record;
- To participate in the development of an individualized treatment plan with periodic review and revision, as appropriate, of said individualized treatment plan;
- To be able to refuse treatment or withdraw consent to treatment, unless such treatment is ordered by a court or is necessary to save the patient's life or physical health. Patients refusing treatment shall be informed of possible consequences of that decision;
- To receive a referral to another program/service, if CHC/SEK is unable to provide a service that the patient requests, or as indicated in the patient's assessment or treatment plan;
- That in the event CHC/SEK refers the patient to a provider and/or healthcare entity, outside of CHC/SEK, CHC/SEK will follow-up with said provider and/or healthcare entity to ensure continuity of care;
- To receive treatment recommendations and referrals, if applicable, if the patient is to be discharged or transferred;

